



ISO 9000 LEAD AUDITOR, BRS RECOGNIZED AND APPROVED COURSE

LAKE ARROWHEAD, CALIFORNIA PROGRAM OUTLINE

INSIDE:

PROGRAM OUTLINE	1
LEARNING OBJECTIVES	1
GOING FOR BENCHMARKING	2
ABOUT THE FACILITATORS	2
AGENDA	3
IT IS NOT MERELY AN-OTHER COURSE	3
THIS COURSE QUALIFIES YOU...	3
TESTIMONIALS	4
INFORMATION AND PRICING	4
REGISTRATION FORM	5

This workshop is designed to introduced to link impor- take the participants through the tance of quality manage- key activities involving effective ment excellence to overall assessment-auditing Quality Man- organizational perform- age-ment Systems (QMS), in par- ance. ticularly, ISO 9000.

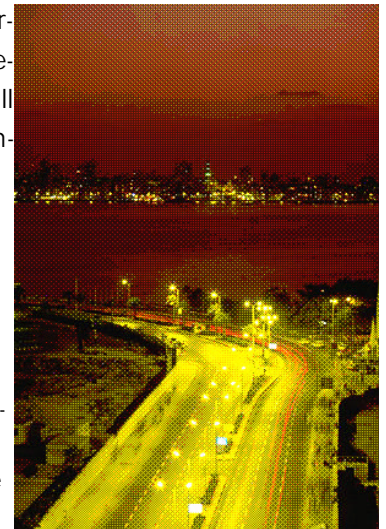
An interactive, case study ap- proach is used to learn effective practices for:

- Managing an audit program
- Conducting an audit
- Leading an audit team
- Adding—Assessment value

Inn addition, a business aspect is

Note 1: The training pro- gram is limit to 20 participant.

Note 2: BRS as an Interna- tional Registration Body, the program is compatible with IAF (International Ac- creditation Forum) signa- tory bodies requirements.



For organization's pursuing to excel in operational activities and processes through QMS can assist in best in class "world class".

For course specifics contact BRS Rim of the World Office in California or Next Step Business Education Ltd,

SOME KEY POINTERS

- QMS 9000, INTEGRAL TO BUSINESS PERFORMANCE
- INTEGRATION QMS, EMS AND OSHMS
- TRAINING EXPERIENCE APPLICABLE FOR DEVELOPMENT OF EMS INTERNAL AUDITORS

LEARNING OBJECTIVES

Upon successful completion of this program, participants will be much better prepared to:

1. Plan, execute and report results of a business objectives and QMS as- sessment-audit,
2. Understand key elements of manag- ing an audit program and measur- ing objectives performance,
3. Understand the importance of plan-

ning for the longer term,

4. Assist an organization in aligning QMS performance with legal requirements,
5. Lead their team to satisfaction of QMS and assessment-audit objectives

From a 1st, 2nd or 3rd Party per- spective.



GOING FOR BENCHMARKING

Being effective as individual and organization is no longer an option. We need moving beyond effectiveness and into ways of adding-value. Such that when adding value we begin where other finish, continuing a journey to improve, innovate and invent. How can you, your team and your or-

ganization meet these challenges accessing the level of competence needed for a new level.

Through professionals with global experience not only in management systems but applying best in class practices and methods you have the opportunity

to be part of benchmarking, next-level thinking helping to tap individuals' and organization's higher level of competency. Will assist in transforming the way you think and conveying the message to your organization.

ABOUT THE LEAD FACILITATORS

Tom Bechtel is a few of the management authorities having stood the test of times with his experience and innovative concepts. His advice and support has been sought by organizations in the manufacturing, energy and other sectors of industry like Daimler Chrysler, General Motors, Ford, Sears Canada, General Electric, Edison... former President of APICS Chapter in Ontario, Canada. Tom talks about innovation, benchmarking, ERP, DDSN, Sis Sigma... integrity, character and leadership.

Victor Cintron is an organizationally-recognized expert in Management Systems. He has worked with over 100 organizations (manufacturing, automotive, chemical, mining, government...) in-

involved with IISO 9000, SO 14000, ISO/TS 16949, AS9100, ISO/IEC 17025, ISO/IEC 17024... worldwide, Victor has worked with ISO 9000 standard prior to 1987 and has assisted companies such as Toyota, Edison, Bank of America, Autlan Mining, British American Tobacco, Chevron Texaco, DuPont, and Governments of Argentina, Malaysia, Egypt... in the certification process with International Standards.

Victor's 15+ year practitioner background with US Atomic Energy Commission (NRC), Digital Equipment, Motorola (Automotive and Digital Controls) and Mitel Telecomm along

with his 20 years of global business management systems combining 3rd Party assessments and assistance allow him to bring world class, value-adding perspective to those preparing for excellence in environmental management. This translates to not being ready to audit for registration but also ready to identify cost savings and other business performance improvement opportunities.

Victor is BRS GlobalNet QMS Certified Assessment Team Leader (accredited third party assessor)

AGENDA

Day 1:

Quality Management System (QMS) & ISO 9000 series introduction, history global perspective and Registration Protocol viewing new concepts and global happening. The case study initiates, compiling experiences across the globe into one workshop.

Day 2:

Pragmatic discussion of the Standard QMS ISO 9001:2000 eight sections that includes Policy, Planning, Implementa-

tion, Verification - Corrective Action, Review and Improving; Audit Planning ISO 19011:2002.

Day 3:

Best in Class Auditing Techniques, Managing and Coaching the Assessment-Audit Team, Reporting, Overview of Legal Regulations and QMS, from a global perspective.

Day 4:

Quality Performance - discussing key performance Indicators relating to competi-

tiveness and risk encompassing adding-value strategies, and leading to issues of improvement, innovating and continuing benchmarking.

Day 5:

- Program Conclusion,
- Case Study Discussion, and
- Skills Verification Test (2-hr team testing), required for issuing BRS Diploma—Certificate.

IT IS NOT MERELY ONE MORE COURSE

Change is a constant. Traditional business, management and leadership continuous redefining. And each of us jointly with organizations are required to change in ways a few decades we thought never possible.

Learn moving beyond effectiveness into new paths, new habits and methods allowing you to thrive, improve and innovate.

During the 5-day program we will be

discussing and providing a learning experiences and you will learn critical skills to continuing improving performance through a theme that many consider that does not propitiate innovation.

During daily luncheon, part of the program-venue at the beautiful Lake Arrowhead area we will answer specific questions including issues relating such as Sarbanes-Oxley...

Feel free to share this brochure with others.

We encourage participants worldwide, in the past we had participants from as far as the Kingdom of Saudi Arabia, Chile and Namibia.

THIS COURSE QUALIFIES YOU...

For certification under BRS GlobalNet Assessor—global scheme and accreditation

Optional, acceptance by certification bodies providing 3rd party assessment

Provides you with extraordinary knowledge on management systems, quality and relating techniques



Pricing:

- 1 participant, **\$1875.00 USD each**
- 2 participants of the same organization **\$1,575.00 USD each,**

For payment method please contact BRS International Registration Body globalnet@brsltd.org or Next Step Business Education Ltd in Canada. For registration through Canada contact nextstep@pathcom.com or Global and USA through contacting globalnet@brsltd.org

ISO 14000:2004 RECOGNIZED AND APPROVED
LEAD AUDITOR COURSE

BRS

Rim of the World Office

31977 Hilltop Blvd—Suite D

PO BOX 1020

Running Springs, California USA 92382

Phone: (1) 909.867.4003

Fax: (1) 909.867.1188

Email: globalnet@brsltd.org

www.brsltd.org

TESTIMONIALS

- Toyota Manager; *it truly, effectively, and efficiently helping Toyota linking manufacturing and environmental responsibility.*
- MBA Professor (German visiting Professor); *I took this course hoping to find additional knowledge and include in our educational programs; I learned that is a must to include an QMS course in business administration advanced studies. The BRS recognized lead auditor program provides the path, knowledge and workshop experience to follow as benchmark for the MBA program.*
- Edison International, Mohave Power Generating Station, Manager; *we now truly understand the concept of QMS ISO 9001 and relation with other management systems management systems.*
- TÜV America, 3rd Party Auditor; *... as 3rd party auditor, a must for QMS adding value concepts*
- INORCA, tier 1 supplier to Renault and Toyota, QMS Manager; *absolutely an eye-opening experience by effectively presenting business performance and world class best practices.*
- Dutch-VEGE ATK Automotive Manufacturing, QMS and EHS management responsible; *without this lead auditor course we would have taken an ineffective and inefficient path implementing ISO/TS 16949, and the framework to our internal auditor training. Victor's presenting has the ability to help me visualize QMS within the context of Lean, kaizen, and 6 Sigma.*
- Bank of America, from VP C. Skarlatos, Victor Cintron; *your support has helped us build our management systems approach including quality and environmental programs, which makes our progress possible*
- VP Argentinean Petroleum—Chevron-Texaco, A. Lowndes; *Victor's support has been instrumental in orchestrating our management practices, absolutely outstanding!*
- NYSE Trading Fortune 500 Company Management Representative... *Through the years I have taken 3 Lead Auditor courses and BRS covers issues important to our organization and myself professionally, this is the best by far of all three courses*

While BRS is a USA Page 4

based organization, the

recognized organization Next Step Business Education Ltd is a Canadian based organization providing world class techniques and methods education and advancement support. to organizations within North America.



For Course Registration Contact, through Canada:

NEXT STEP Business Education Ltd.

(Tom Bechtel)

Tel. 905 889 6800

Fax 905 886 9448

Toronto, Ontario

nextstep@pathcom.com

For Course Registration Contact, through USA:

BRS

Rim of the World Office

Running Springs California, USA

Tel. 909.867.4003

Fax 909.867.1188

globalnet@brsltd.org

NEXT STEP BUSINESS EDUCATION LTD in agreement with BRS has been granted recognition to present the BRS approved ISO 9000 Lead Assessor (Lead Auditor) Course. The course meets the training requirements for the certification of professionals for BRS GlobalNet . This program meets BRS GlobalNet international registration signatory requirements.

Registration: *Guarantee your place* in this course by completing & forwarding this registration form stating means for payment to:

- Next Step Business Education Ltd Fax Canada 905.513.8100 or nextstep@pathcom.com, calling 905.889.6800, Tom Bechtel
- BRS Rim of the World Office, California USA at Fax 909.867.1188 or globalnet@brsltd.org, or calling 909.867.4003

Course location: Lake Arrowhead Resort, Lake Arrowhead California—For airport pickup, Ontario, California Airport, California.

Course materials: Binder of information including international management standards in paper version. Participants will also receive copy of BRS assortment Forms for Assessment.

Helpful Pre-requisites:

- Basic understating of Management Systems
- Understanding of quality and legal requirements to your region
- Working knowledge of English (read, write, speak, listen with comprehension)

Course fee: \$1875.00 USD; \$1,575.00 USD each for 2 participants of the same organization three weeks prior to the event in Fall 2005.

The program includes morning & afternoon breaks and refreshments plus lunch through day 4.

Required information for registration:

Name:			
Organization:			
Address:			
Phone:		Fax:	
E-mail:		Hotel room required?:	
Your title and/or key responsibilities & expertise:			